

EU LIFE Programme project
"Optimising the Governance and Management of the
Natura 2000 Protected Areas Network in Latvia"

(LIFE19 IPE/LV/000010 LIFE-IP LatViaNature)







Two Approaches to Integrated Communication Campaigns – Which is More Effective?

Anda Zakenfelde LIFE-IP LatViaNature Head of Communication 25/09/2025

















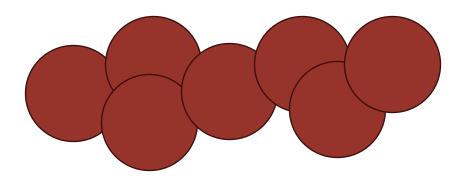






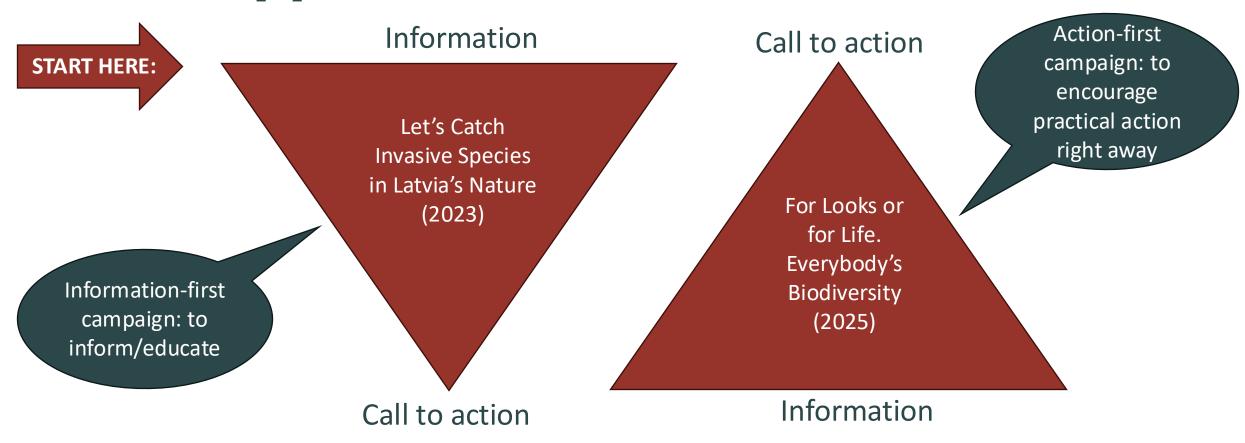
Integrated communication campaigns

- Coordinated use of multiple channels to promote a consistent message to a specific audience
- Clearly defined objectives
- Specific target audience
- Message and its adaptations
- Various communication channels
- ✓ Short period of time «5 x 5 rule»
- ✓ Call to action





Two approaches





Two approaches

Information Action-first Let's Catch **Invasive Species** in Latvia's Nature (2023)Information- st campaign: to Call to action



- LatViaNature focus management of invasive alien species
- ▼ The INVASIVE SPECIES MANAGER - www.invazivs.lv website for public reporting since 2021 – early detection and response system



ZINI Latvijā sastopamos invazīvos augus un dzīvniekus!









«Let's Catch Invasive Species in Latvia's Nature»

Integrated communication campaign May-June, 2023 to:

- ▶ promote <u>www.invazivs.lv</u>
- encourage reporting (citizen science)
- increase the number of reports



Campaign concept

- ▼ Concept of «catching strangers/ aliens» sent a signal that invasive species are harmful, called for cooperation, and mobilized
- ▼ Voice of scientists and nature experts
- Audience general public, landowners

Sciencebased nature conservation What are invasive species, invazivs.lv

Become citizen scientist!

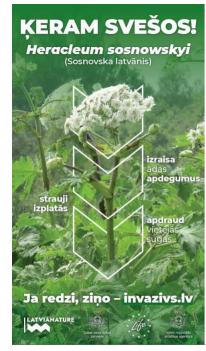
Reporting is easy – via web



Focus

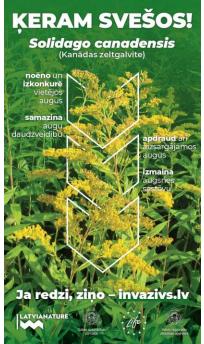




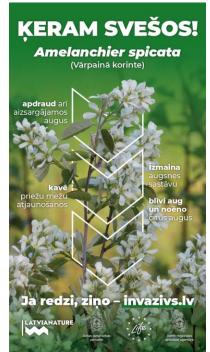














Campaign overview

- **Launch event**: premiere of the documentary «Invasive Species Detectives»
- Media relations: press releases, expert interviews, in-depth article series, live broadcasts in media
- Advertising: on state owned and commercial TV and radio
- ▶ Digital communication: Google ads, section on news portal (156k audience), interactive game
- ➤ Social media communication: visuals with engaging descriptions on Facebook and Instagram, boosting, Facebook groups
- **Video interviews** with experts
- **Volunteer eradication event** with experts









Results

- ★ increase in the number of reports
- 45x increase of visits to www.invazivs.lv
- **▼ 520K** unique audience
- 4M total campaign audience
- **≥ 22K** reach of Canadian Goldenrod post alone on Facebook
- ▶ >100 publications/ TV and radio broadcasts





durvīm svešinieks. Kā reaģēt?







Two approaches

Action-first campaign: encourage practical action right away Call to action

> For Looks or for Life. Everybody's biodiversity (2025)

Information



Campaign «For Looks or for Life. Everybody's Biodiversity»

- **✓** May 2025
- ✓ Increase awareness of biodiversity
- ✔ Promote the LatViaNature Green Brochure
- Encourage behavior change simple actions for everyone





Concept – For Looks or for Life. Everybody's Biodiversity.

Lend a Hand to Biodiversity.







Landing page

- 9 cherry-picked topics from the brochure
- ▼ Info shortcuts









KUKAINU MĀJAS

PUTNU UN KUKAINU DZIRDINĀTAVAS



RUPES PAR **ÜDENSMALĀM**



DALĒJA MAURINA NEPLAUŠANA



ATDZĪVINI **BALKONU VAI** PALODZI







Media event

- ✓ On May 21 International Natura 2000 day
- Results of the public survey on nature conservation presented by Vidzeme University of Applied Sciences
- Synergy of influencers and media
- Live stream and recording















Other elements

- ► Advertising on social media and Google Display Network
- ► Media relations: press releases, radio interview series, initiated media coverage
- **2 community events** in Riga with project UrbanLIFEcircles
- 3 schools participated in Nature lessons







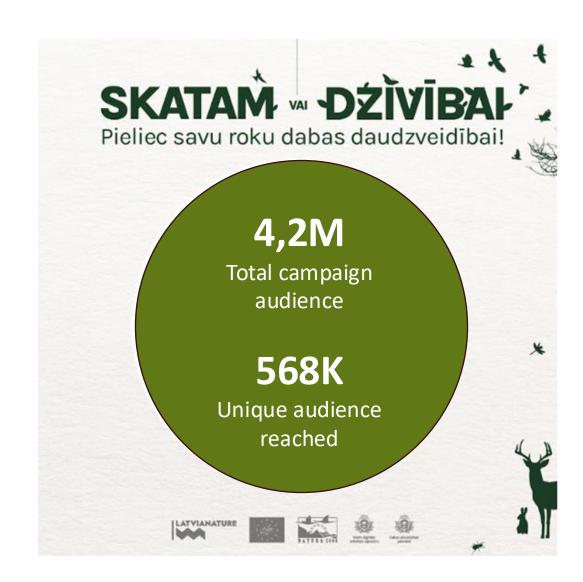








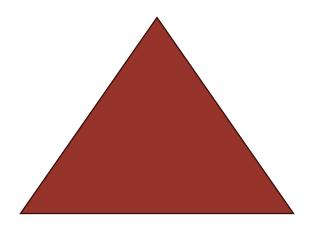
Results

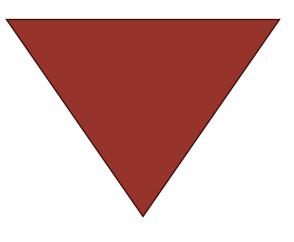




Conclusions

- ▼ Effectiveness depends on context match approach to audience and goals
- ✓ Infobesity and attention deficit keep it short, simple, and engaging
- Use strong hooks to capture attention
- ▼ Translate science into plain language
- ▼ Focus on the core message
- Leverage public media powerful opportunities for nature communication
- Create synergies we are stronger together







EU LIFE Programme project
"Optimising the Governance and Management of the
Natura 2000 Protected Areas Network in Latvia"

(LIFE19 IPE/LV/000010 LIFE-IP LatViaNature)







Thank you! anda.zakenfelde@daba.gov.lv

































Thematic session «Stakeholder engagement and communication»

- **▼ Group 2:** What works opinion leaders
- **▼ Group 4:** What works negative land-owners
- ▶ Group 5: What works volunteer community development & maintenance